



REDCAR RACECOURSE

COVID-19: SPECTATOR CODE OF CONDUCT

If you have any Covid-19 symptoms, YOU MUST NOT TRAVEL TO THE RACECOURSE and entry will be denied.

For your safety and the safety of others please make sure to observe the following:

- REDCAR RACECOURSE is operating under stage 3 roadmap guidelines. **Therefore, you must not socialise in a group of more than 6 people (or two households) indoors – this is called the ‘rule of 6’.**
- Where possible, please travel to the racecourse in private transport.
- Observe all 2m social distancing protocols at all times, whether inside or outside the racecourse.
- **Face coverings MUST be worn at all times**, whether inside or outside, except when eating or drinking.
- Please comply with any health checks that may be required on entering the racecourse. Be aware, your temperature may be taken on entry.
- Please plan for a cashless event; although some on-course bookmakers may accept cash.
- Regularly wash your hands, use hand sanitizer and avoid touching your face and dispose of any used tissues appropriately.
- Do not remove hand sanitizer or other personal hygiene products from their locations.
- Do not congregate in specific areas of the racecourse (for example, along the rail or by the Winning Post).
- Make sure all walkways, corridors and doorways etc are clear before you walk through. • Avoid face to face contact with other spectators and avoid hugs, high fives and any contact with people not in your social bubble.
- Follow all signage and the instructions of staff, officials or any emergency service personnel present at the racecourse.
- Do not try to access any restricted areas of the racecourse and any zones for which your ticket is not authorised.
- **Please make sure all members of your group have read and understood these guidelines.**

Thank you so much for your support and co-operation. Stay alert and stay safe!



REDCAR RACECOURSE

COVID-19: REFUND POLICY

If you develop Covid-19 symptoms after purchasing your ticket or if you are required to self isolate, please contact the racecourse office to arrange a full refund.

If the event cannot take place due to Covid-19 restrictions, you will receive a full refund.

With regards to abandonment of the fixture, our abandonment policy remains as follows:

- Before the first race: Full refund
- Before the third race: 50% refund
- After the third race: No refund

In the event of abandonment, no refunds will be issued on the day.